

Lady Musgrave Experience

Day Tour Information for Agents



LADY MUSGRAVE
— EXPERIENCE —
SOUTHERN GREAT BARRIER REEF



ITINERARY

Arrival time: 6.45am check-in

Location: Departs from Bundaberg Port Marina

Parking: Please park in the clearly signed long stay gravel car park or grass areas provided for Lady Musgrave Day Tours

Duration: 2.5 hours transfer each way and 4.5 hours on the reef

Arrival back to port: 5:00pm

WHAT TO BRING

- Swimwear
- Water bottle
(filtered water stations are available onboard to refill these from)
- Sun protection
(hat, sunscreen, sunglasses & protective rash shirt/sunshirt)
- Towel
- Cameras (tag us on Instagram @ladymusgrave_experience)
- Thongs/reef shoes/crocs or old sandshoes to walk in water from glass bottom boat onto island
- Seasickness medication for return journey
(we recommend Travacalm)

KEY SELLING POINTS

- Access to Lady Musgrave HQ pontoon which is completely wind and solar powered
- Snorkel with abundant marine life in a protected lagoon
- Ideal for all ages and experiences
- Resident turtles in the lagoon all year round
- Educational and informative reef talks
- Advanced Eco Tourism accredited and multi award-winning operator

What is included:

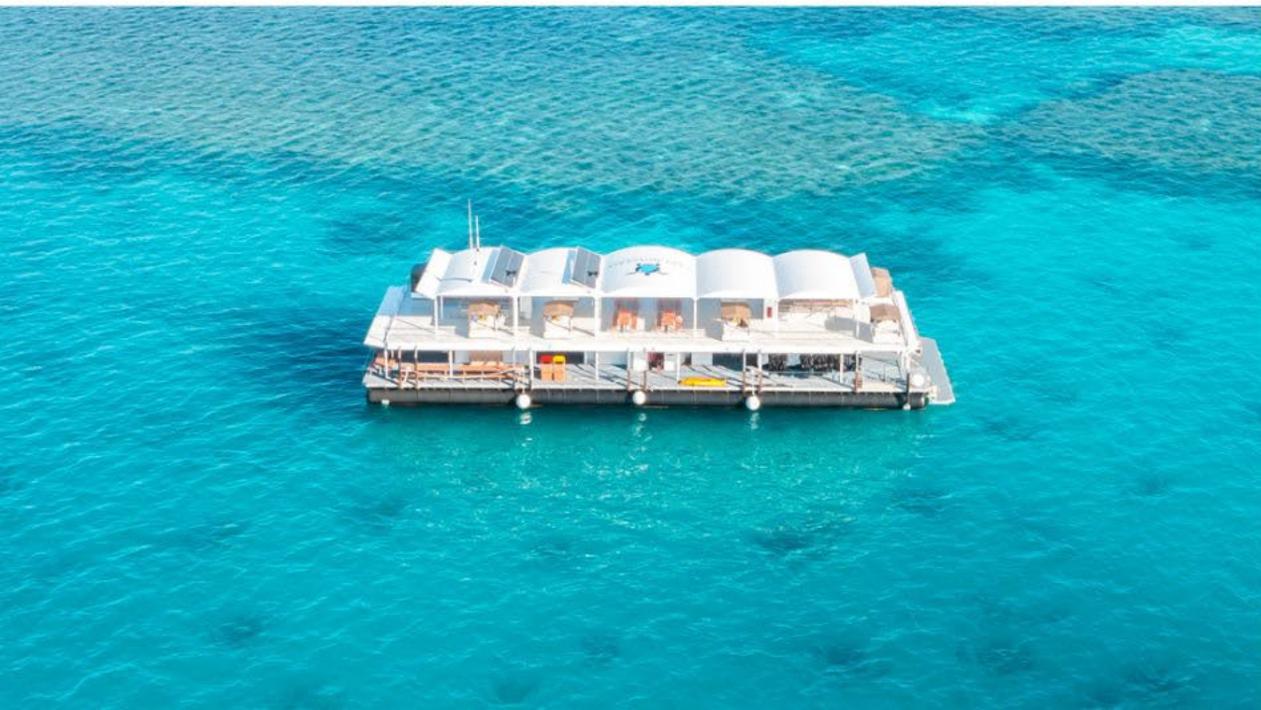
- Return transfers from Bundaberg on our luxury catamaran
 - Access to our world-class pontoon Lady Musgrave HQ
 - Morning and afternoon tea onboard transfers
- Buffet lunch of fresh prawns, cold meats, selection of salads
 - Snorkel equipment hire
 - Glass bottom boat tour
 - Guided island walk

Bargara



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Wild Oats
SAUVIGNON BLANC
2018



RETAIL PRICING

PRICES VALID UNTIL 31 MARCH 2023

Fuel levy surcharge is additional to these prices and is non-commissionable.

- **Adult** \$230
- **Concession** \$210
- **Children (4-14)** \$158
- **Infants (0-3)** \$30
- **Family Pass (2 adults + 2 children)** \$655, save \$121



OPTIONAL EXTRAS non-commissionable

- **Shuttle transfers** – Bundaberg, Bargara, Burnett Heads \$30
- **VIP Upgrade** \$85, includes upgrade seating in the Captain's Premium Lounge, complimentary wetsuit hire, LME branded water bottle, barista-made coffee on arrival, morning tea served to you, cheese board with beer, wine or sparkling for afternoon tea
- **Marine Bio for a day** \$55
- **Introductory Single Lagoon Dive*** \$110 if booked prior to travel | \$140 if booked onboard
- **Introductory Double Lagoon Dives*** \$180
- **Certified Single Lagoon Dive*** \$70
- **Certified Double Lagoon Dives*** \$110

* Includes gear hire, tanks and weights and is priced as an extra to the day tour.



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PRODUCT DESCRIPTION

100 WORDS

Lady Musgrave Experience is an award winning, advanced eco-certified tour operator departing daily from Bundaberg. Our flagship experience is a full day tour to Lady Musgrave Island Lagoon offering something for everyone in a day trip packed with nature and wildlife from our new pontoon.

Lady Musgrave Island is surrounded by a 3,000-acre navigable reef lagoon brimming with marine life and colourful coral and known for its resident turtles and reef fish.

Guests can immerse themselves in this spectacular underwater world straight from Lady Musgrave HQ pontoon to go snorkeling or diving. Enjoy the glass bottom boat tour and informative guided island walk.

IMAGE LIBRARY

These images can be used to promote the Lady Musgrave Experience Day Tour only.

[CLICK HERE TO ACCESS IMAGES](#)

FACILITIES

Reef Empress

- Surveyed for 220 passengers
- 3 levels for seating available
- Kiosk & licenced bar
- VIP upgrade - Captains Premium Lounge seats 40 passengers – luxury leather reclining seats, waited staff with barista made coffee, served morning tea, cheese and sparkling on the return journey
- Flat screen TVs and airconditioned throughout

Lady Musgrave HQ

- Completely wind and solar powered
- Three-level pontoon
- Underwater observatory
- Independent snorkel and dive platforms
- Seamless access to dive boats, glass bottom boat and Reef Empress
- Licensed bar and dining areas



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THINGS TO NOTE:

Mandatory Boat Waivers:

All travelling passengers must fill in a mandatory boat waiver prior to travel. Please follow the link below to complete online. Waivers do not need to be printed. All information is stored securely.

<https://ladymusgraveexperience.com.au/waiver/>

Contact information:

- Urgent contact morning of travel – 0427 009 911
- Booking information, changes or cancellations – 07 4151 5225

Seasickness medication:

We recommend Travacalm HO chewable seasickness tablets are taken a minimum of 30 mins prior to boarding the vessel on the day of travel. For those who are known to suffer seasickness Phenergan the night before travel as well as Travacalm on the day of travel.

Limited mobile reception:

Disconnect to reconnect. As Lady Musgrave Island and Lagoon is located outer reef, there is limited mobile phone and data reception.



HOW TO GET HERE

Lady Musgrave HQ is a 2 hour transfer from Bundaberg

Travel to Bundaberg

A 45 minute flight or 4 hour drive or train ride from Brisbane

Length of stay

Lady Musgrave Experience departs from Bundaberg Port Marina at 7am and arrives back at the marina at 5pm daily. We recommend staying in Bundaberg accommodation the night before for early departure the next morning.

Accommodation options

Located 10kms from our departure point is Bargara – with an array of beaches, cafes and accommodation options.



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FAQs



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Where is Lady Musgrave Island?

Lady Musgrave Island is the second southernmost island in the Great Barrier Reef with only Lady Elliot Island more southern.

How do I get to Lady Musgrave Island?

Lady Musgrave Experience luxury catamaran Reef Empress departs from Bundaberg, just a 4 hour drive or 45 minute flight north of Queensland's capital of Brisbane. Seaplane transfers are also available on application.

Do day tour guests have access to the pontoon?

Yes, you'll have access to the pontoon snorkel and dive platforms. Lunch is also served on the pontoon with shared dining areas across two levels.

Are there toilets and showers onboard?

Day tour guests are required to use the toilets onboard Reef Empress. There are outdoor showers on the snorkel and dive platforms of Lady Musgrave HQ pontoon.

Can I bring my own drinks?

Please bring a bottle of water which can be refilled throughout the day from our filtered water cooler. Cold soft drinks, juices and alcoholic beverages are available for purchase onboard.

Is there wheelchair accessibility?

Our vessel is wheelchair accessible and our friendly crew are always available and willing to offer assistance where required. There is accessible bathroom facilities onboard both Reef Empress and Lady Musgrave HQ Pontoon. Our glass bottom boat can accommodate wheelchairs as well as our main vessel. Guided Island tours are possible for those with suitable all terrain wheelchairs for travel on sandy surfaces.

What is the best time of year to visit?

Any time at all! In summer, the island and surrounding waters host mating, nesting and hatching turtles, while over winter the region welcomes humpback whale who migrate to mate and calf their young in the warm waters of the Southern Great Barrier Reef and Wide Bay. July is peak manta ray season and late summer the island is a significant seabird breeding island, while marine life from turtles to rays to fish can be spotted 12 months of the year in and around the lagoon. Diving, snorkeling and the glass bottom boat operates all year round as the subtropical climate means the water is warm and free from stingers, so guests can swim safely all year round.

Isn't the Great Barrier Reef off Cairns?

The Great Barrier Reef is a large marine park and ecosystem spanning 2,300 km along the east coast of Queensland, Australia. Lady Musgrave Island and Lady Elliot Island are two of the southernmost islands and are accessible from Bundaberg, just north of Brisbane.

For more FAQs visit <https://ladymusgraveexperience.com.au/faq/>